



**ISLWYN BOROUGH
TRANSPORT LIMITED**

Penmaen Road Depot
Blackwood, Gwent NP12 2DY
Tel: (01495) 235720/235729

Date 12th February 2008

Our ref.

Your ref:

Mr H Morgan.
Principal Passenger Transport Officer.
Caerphilly County Borough Council.
Council Offices,
Pontllanfraith,
Blackwood.
NP12.2YW.

Dear Mr Morgan,

Blackwood Interchange.

Since the opening of the Blackwood Interchange last year the Company has noticed an appreciable increase in the number of passengers boarding and alighting in Blackwood. I believe the new facility has played an important role in this increase. Passengers have commented that they now feel safe waiting for the bus in Blackwood knowing the area is monitored by C.C.T.V. In addition they find waiting for the bus is a pleasurable experience as the area is well lit with adequate seating and good visibility and shelter from the elements.
The scheme has certainly improved the public's perception of Blackwood Town as it is the first and last impression as they enter and leave.

Regards,

Roger Sims.
Managing Director.

The person dealing with
this matter MR R.SIMS